

SafeSport FAQ

Q: What is SafeSport?

A: SafeSport is the Olympic community's initiative to recognize, reduce, and respond to misconduct in sport. SafeSport is composed of 3 individual lessons that subject matter focus on sexual misconduct awareness, mandatory reporting, and emotional and physical misconduct.

Q: Why does USA Softball participate in SafeSport?

A: USA Softball is excited to offer the free SafeSport Program as an online training/educational tool for our members in becoming more aware and informed on how to help stop and prevent abuse from occurring in our sport. Our goal is to aid in spreading awareness and protect all participants in our sport on all levels from the youth programs to our National Teams. The United States Olympic Committee (USOC) has implemented this program with all of the Olympic national governing bodies (NGB's).

Q: Can my ACE coaches' education be used in place of SafeSport training?

A: No, USA Softball beginning in the 2018 season requires all ACE educated coaches to first be SafeSport trained before they will have access to their ACE education exam.

Q: How do I register for the SafeSport Training?

A: Instructions on how to register and access the training course can be located in our help document "SafeSport - Creating and signing into your SafeSport account".

Q: How long will my SafeSport Training be valid?

A: Once completed, the SafeSport Trained educational requirement is valid for 1 year. A refresher course will be offered every year to maintain your SafeSport Trained requirement.

Q: How do I meet SafeSport requirements after the first year?

A: Logging into your SafeSport account a refresher course will be offered every year to maintain your SafeSport trained requirement. If you are not automatically directed to the refresher course after the first year, please verify your login matches the login information you previously used. If continue to experience issues, please submit a Help Ticket.

Q: Can I use the same email address as someone else within my team or family to complete the SafeSport Training?

A: No, since an email address can be used to login for training the same email address cannot be used to register multiple persons on the SafeSport site. You will need to use a separate email address for each person needing a SafeSport account and training